

**OFF CAMPUS HOUSING SURVEY**  
**APRIL 1993**

THE PENN STATE-BEHREND COMMUTER COUNCIL, IN ASSOCIATION WITH THE OFFICE OF STUDENT ACTIVITIES, IS SURVEYING STUDENTS WHO LIVE IN OFF-CAMPUS RENTAL UNITS FOR THEIR OPINIONS ABOUT THEIR RENTAL UNIT AND ITS MANAGEMENT. THE SURVEY WILL BE USED TO DETERMINE THE STRENGTHS AND WEAKNESSES OF VARIOUS RENTAL PROPERTIES AND LANDLORDS SO THAT STUDENTS IN THE FUTURE CAN CHOOSE A DWELLING BASED ON PAST STUDENTS' EXPERIENCES. THE RESULTS ARE TOTALLY ANONYMOUS AND WILL BE USED ONLY AS A REFERENCE IN THE OFFICE OF STUDENT ACTIVITIES.

Address: \_\_\_\_\_

Landlord Name: \_\_\_\_\_

APARTMENT AND ROOMMATE STATUS

1. Have you ever rented before, either in the Erie area or elsewhere?  
\_\_\_\_\_ Yes \_\_\_\_\_ No
2. How many persons, including yourself, live in your rental unit? \_\_\_\_\_
3. Did you or any of your roommates live in the same unit last year as you are this year?  
\_\_\_\_\_ Yes \_\_\_\_\_ No
4. Is your rental a....  
\_\_\_\_\_ single room  
\_\_\_\_\_ efficiency apartment  
\_\_\_\_\_ 1, 2, 3...bedroom apartment  
\_\_\_\_\_ house  
\_\_\_\_\_ other
5. What is your class standing?  
Freshman      Sophomore      Junior      Senior

MANAGEMENT

6. How well does the management (landlord) listen to and act on your concerns, questions, complaints, suggestions?  
\_\_\_\_\_ excellent \_\_\_\_\_ below average  
\_\_\_\_\_ above average \_\_\_\_\_ poor  
\_\_\_\_\_ average \_\_\_\_\_ have never talked to, or needed help from the landlord
7. (a) What type of lease do you have with your landlord?  
\_\_\_\_\_ written \_\_\_\_\_ verbal \_\_\_\_\_ no lease
- (b) How long is the term of your lease?  
\_\_\_\_\_ semester \_\_\_\_\_ two semesters \_\_\_\_\_ year  
\_\_\_\_\_ month \_\_\_\_\_ other
- (c) Are you permitted to sublet? \_\_\_\_\_ Yes \_\_\_\_\_ No
8. How quickly were maintenance requests attended to after being reported?  
\_\_\_\_\_ 1-2 days \_\_\_\_\_ within a week  
\_\_\_\_\_ within two weeks \_\_\_\_\_ over two weeks  
\_\_\_\_\_ not applicable
9. What is the quality of the repairs, if any?  
\_\_\_\_\_ excellent \_\_\_\_\_ above average \_\_\_\_\_ average  
\_\_\_\_\_ below average \_\_\_\_\_ poor
10. (a) Is a security deposit required? \_\_\_\_\_ Yes \_\_\_\_\_ No
- (b) If so, how much money is required?  
\_\_\_\_\_ one month's rent  
\_\_\_\_\_ set amount less than month's rent  
\_\_\_\_\_ set amount more than month's rent

RENTAL FEATURES

11. How noisy/quiet is your rental unit (consider neighborhood noise, road noise along with that in the building)?  
\_\_\_\_\_ very noisy \_\_\_\_\_ average  
\_\_\_\_\_ quiet \_\_\_\_\_ very quiet
12. What was the condition of the rental unit when you moved in?  
\_\_\_\_\_ excellent \_\_\_\_\_ above average  
\_\_\_\_\_ average \_\_\_\_\_ below average  
\_\_\_\_\_ poor
13. Has the condition of the unit changed significantly during your residency?  
\_\_\_\_\_ Yes \_\_\_\_\_ No

14. What is the present condition of:

	poor	below average	average	good	excellent
a) walls, ceilings...	_____	_____	_____	_____	_____
b) lights, outlets...	_____	_____	_____	_____	_____
c) heating.....	_____	_____	_____	_____	_____
d) carpets, drapes, blinds.....	_____	_____	_____	_____	_____
e) kitchen.....	_____	_____	_____	_____	_____
f) furniture.....	_____	_____	_____	_____	_____
g) bathroom.....	_____	_____	_____	_____	_____

15. How adequate is the available closet and cabinet space?  
\_\_\_\_\_ excellent \_\_\_\_\_ above average  
\_\_\_\_\_ average \_\_\_\_\_ below average  
\_\_\_\_\_ poor
16. (a) Have you had any problems with rodents, cockroaches, etc.? \_\_\_\_\_ Yes \_\_\_\_\_ No
- (b) If yes, was anything done about them? \_\_\_\_\_ Yes \_\_\_\_\_ No

FACILITIES AND SERVICES AVAILABLE

17. (a) If applicable, what is the quality of the laundry facilities in the dwelling?  
\_\_\_\_\_ excellent \_\_\_\_\_ above average \_\_\_\_\_ average  
\_\_\_\_\_ below average \_\_\_\_\_ poor \_\_\_\_\_ not applicable
- (b) If not in the building, how far away is the nearest laundromat?  
(circle one) walking time driving time  
\_\_\_\_\_ less than 5 mins. \_\_\_\_\_ 5-10 mins. \_\_\_\_\_ 10-15 mins.  
\_\_\_\_\_ over 15 mins. \_\_\_\_\_ not applicable
18. How long a walk is it from your unit to the nearest bus stop?  
\_\_\_\_\_ less than 5 minutes \_\_\_\_\_ 5-10 minutes  
\_\_\_\_\_ 10-15 minutes \_\_\_\_\_ over 15 minutes
19. (a) How far is the nearest food market?  
(circle one) walking time driving time  
\_\_\_\_\_ less than 5 minutes \_\_\_\_\_ 5-10 minutes  
\_\_\_\_\_ 10-15 minutes \_\_\_\_\_ over 15 minutes
- (b) How far is the nearest shopping facility?  
(circle one) walking time driving time  
\_\_\_\_\_ less than 5 minutes \_\_\_\_\_ 5-10 minutes  
\_\_\_\_\_ 10-15 minutes \_\_\_\_\_ over 15 minutes
20. How secure do you feel in your unit?  
\_\_\_\_\_ not at all \_\_\_\_\_ fairly secure \_\_\_\_\_ very secure

MISCELLANEOUS

21. How would you rate your rental unit and management overall?  
\_\_\_\_\_ excellent \_\_\_\_\_ above average \_\_\_\_\_ average  
\_\_\_\_\_ below average \_\_\_\_\_ poor
22. What do you like most about your present residence?
23. What do you like least about your present residence?
24. Would you recommend this dwelling to a friend?  
\_\_\_\_\_ Yes \_\_\_\_\_ No
25. What would you like to see Penn State-Behrend and the Commuter Council do to help off-campus housing students in the future?

**PLEASE RETURN THIS SURVEY TO THE OFFICE OF STUDENT ACTIVITIES**

**BY APRIL 30, 1993**