

# We Salute the Spirit of People Caring for the Valley with a Heart!

Through freezing cold, the Blizzard, rain, and then – The Flood of 1996, the true Spirit of our community is revealed again and again in its people. It's the Spirit of people working together like family...friends and neighbors united as one to overcome all that Mother Nature has to give...and of the individual, whose concern, sense of responsibility and deeply felt compassion for others, reaffirms again and again that this is indeed the Valley with a Heart.

This is a special thank you to physicians, nurses, and hundreds of medical and support professionals, and to the paramedics, ambulance and community response teams that were responsible for and participated in the orderly evacuation and transfer of patients, medical supplies, equipment and valuable records to safer, more secure locations. And to those government and community agencies, military and civil services, municipal authorities, school systems, media and business organizations, and individual volunteers who rallied to the support of people everywhere during this state of emergency.

As we reflect on this past weekend's events, it's important to note and acknowledge the genuine selflessness, professionalism, concern and hard work extended by all members of the health care community to patients and the community-at-large. We are especially proud of the Spirit of Caring demonstrated by hundreds and hundreds and hundreds of members of the Wyoming Valley Health Care System family. Dedicated individuals who worked together as one unified team, in spite of Mother Nature's adversity, to provide the highest quality, compassionate health services to all patients.

## Thank You!

John D. McCarthy  
Chairman of the Board of Directors

Ron Stern  
President and Chief Executive Officer

### WYOMING VALLEY HEALTH CARE SYSTEM

Berwick Hospital Center • Berwick Retirement Village Nursing Home • CHOICES • Community Counseling Services of N.E. PA  
First Hospital Wyoming Valley • General Medical Services • Heritage House • Hospice Care of the VNA • Nesbitt Memorial Hospital  
Rural Health Corporation of N.E. PA • Susquehanna Mobile Health Services • Visiting Nurse Association/Home-Health Services  
VNA/Homemaker Services • Wilkes-Barre General Hospital • Wyoming Valley Family Practice Residency Program  
Wyoming Valley Imaging Center • Wyoming Valley Manor • Wyoming Valley Physician Hospital Organization