With the 1975 automobile registration renewals period nearing its March 31 deadline, the last-minute applicant again threatens to

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raise havoc with PennDOT's Bureau of Motor Vehicles.

In December, the Bureau of Motor Vehicles mailed out some six million 1975

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renewal applications for automobiles, motorcycles, suburban vehicles and tractors. Most motorists starting

sending in their applications shortly after the received them - to the point that the Bureau has had a pretty steady flow for two months and has been processing them on a same-day-asreceived basis. Right now. the process is running more than 250,000 ahead of last year's pace, officials report.

But, as the dealine approaches - and the deadline is absolutely firm, they say there are still about two million applications outstanding, and if past years are any indication, many of these will come in the last week or even the last day of the renewal period.

"Do you believe that last year there were 6,000 people iammed into our over-thecounter office in Harrisburg. stood in line for hours, and in some cases drove hundreds of miles to get here so they could do what they could have done eariler by mail,"

said Frank Garber, Bureau

came to Harrisburg in person did get their registrations in time to replace their old stickers.

But many of the lastminute applicants found themselves on April 1 without the new stickers and without the use of their cars. Or, if they did try to drive their cars on the old registration, many of them faced arrest.

"If we get the application during the last week and process it in a few minutes, it is still unlikely that the mails will get it back to the motorist on time," said Garber.

"And with the early Easter this year, the mails are likely to be even slower during that last crucial week

of the registration period. "What can we say? All we can do is urge motorists to mail their applications now. They'll save themselves a

Consumers' Corner

MAIL ORDER

Numerous consumers register complaints about ordering by mail Often times they never receive what they order, or they receive it months later Many times the mail order company may be at fault

In such cases the order could have been easily lost or confused The company could have run out of a piece of merchandise and failed to notify the customer Sometimes catalog companies don't actually maintain a supply of what they sell Rather they act as clearing houses and forward orders to the manufacturer

Check your own actions before blaming the company Mail order houses report receiving hundreds of orders with no return addresses, no payment for the merchandise or no order blank enclosed Customers often send checks that are made out incorrectly illegible order blanks orders for unavailable items, or

incorrect catalog numbers
Prior to sending in an order to

a mail house · Is the order blank easily under-

stood? Legible? • Have you included the correct information?

Have you figured costs and postage rates accurately?

 Have you enclosed the correct amount of money? In the form of a check or money order?

 Have you included your return address on both the order blank and the return envelope? Zip

big headache and they'll allow their Bureau of Motor Vehicles to give everyone the best possible service."

Garber also emphasized that owners of vehicles which were not registered in 1974 will not receive applications for 1975.

These people and any others who haven't received applications for 1975 registration should contact the Bureau immediately. either by postcard or the Bureau's Hot Line at 717-787-

Necessary information, which can be taken from an old registration for the same vehicle, should include name and address, make and year of vehicle and all numerical data on the old card.

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(Henry K. Fisher)

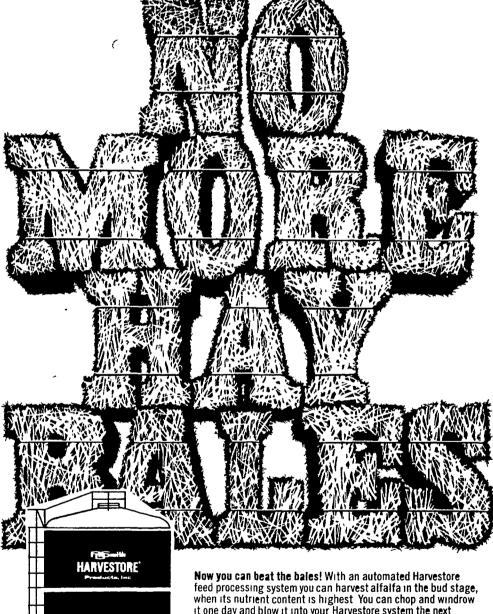
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