

Ladies, Have You
(Continued from Page 17)

Another thing . . . lingerie can be dried quickly and safely in a clothes dryer. Just remove them as soon as they're dry to prevent wrinkling.

Drying times are approximate and may vary with the weight and size of the load, the type of fabric, and the brand of dryer. But try a few of these drying tips and save yourself some time this winter.

Where Consumer Can Complain

When you have a problem with one of your appliances, who can you complain to? The dealer? Perhaps the manufacturer? . . . maybe your husband? . . . certainly.

But if you get no satisfaction from any of these people, you still have a place to turn to . . . the Major Appliance Consumer Action Panel . . . MACAP.

The seven-member panel is

made up of consumer experts and home economists and was recently set up to study home appliance problems. It also functions as a "consumer complaint exchange" by attempting to mediate consumer problems by relaying complaints to the appliance industry.

MACAP was initiated by three major appliance associations: the Association of Home Appliance Manufacturers, the Gas Appliance Manufacturers Association, and the American Retail Federation.

Before you complain, however, the panel urges you to follow these steps to assure the satisfactory use of your appliance.

First, check plugs, fuses, pilot lights, and control settings and review operating instructions.

Secondly, contact the dealer or service agency recommended by the dealer from whom the appliance was bought.

If the problem cannot be

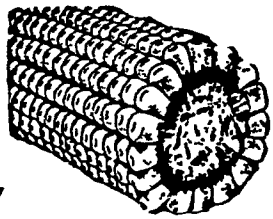
solved locally, write or call the manufacturer giving the details. Finally, if this doesn't work, write or call collect MACAP'S Complaint Exchange. The address is 20 North Wacker Drive, Chicago, Illinois, 60606. The industry's cooperation with educators to pinpoint and correct consumer's problems. telephone number is area code 312, 236-3165.

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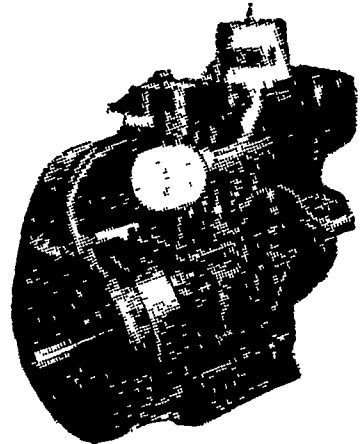
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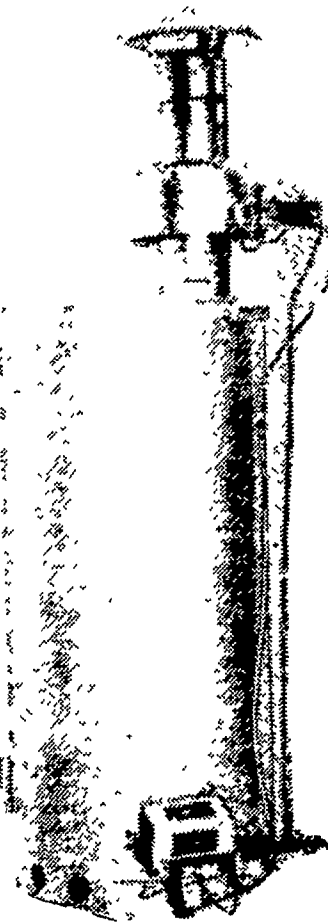
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