## Behrend computer labs receive upgrades

by Ryan Flaherty staff writer

As the world of computers picks up speed, so does Behrend with its latest hardware. The computer science division at Penn State Erie, The Behrend College, has recently received several upgrades in the Linux and Computer Science Networking labs. Both labs are receiving new hardware, which helps to equip some of the fastest, most up-to-date

The Linux Lab will receive two new highend servers and five workstations, which will run off the new servers. With these new workstations, some of the older computers in the lab will be phased out, "although they have had good use over the years," stated Mr. David Shaffer, lecturer in computer science.

The only problem would seem to be how to get multiple use out of only five Linux workstations. Fifty copies of X Win 32 have

been purchased and will be installed on status," stated Mr. George Dudas, instructor Windows-based operating systems. This program will give a computer using Windows the ability to access Linux. "Our mission is to have twenty five students use Linux at once," stated Shaffer.

Shaffer also explained that the new servers are duel Xeon and Pentium 3. Both servers have duel processors, 550MHz, and 512 MB of RAM. The five new workstations will be about 500Mhz with 128 MB of RAM.

The Linux Lab is located in room H139, next to the regular lab most students are familiar with in the Hammermill Building. The room is primarily used by computer science classes and faculty members who use the Linux machines for research. However, it is also available to anyone who wishes to set up a Linux account.

In the Networking Lab, the new hardware consists of three new servers and upgrades for six computers. Future additions are still being considered in order "... to keep a more current

of computer science.

The Networking Lab is used by 300-400 level CMPBD classes as well as in independent study courses. Some of this new equipment is available now, while more is be expected to be available next month.

Another topic carefully being considered is the introduction of a computer science major at Behrend. "We are studying the approach and offer to computer science and informational sciences," said Dr. Roger Knacke, director of the School of Science. This means no promises are being made for the major at this time, but it is being examined. Most students who start this major at Behrend usually transfer to University Park to finish. 'Too many students are transferring to UP, and we hope to keep those students," Knacke explained.

## Behrend Housing and Food Services to undergo many renovations

by Rob Wynne associate editor

On-campus residents at Penn State Erie, The Behrend College, may be happy to know that Housing and Food Services has many projects currently underway to improve residence life, as well as several ideas for the next few years to better serve the campus community. Renovations, new buildings, and technological upgrades are all planned to hit Behrend, and with an ever-growing student population, expansion will continue to be an issue of importance in the coming years.

Future residents of Niagara Hall will be blessed with a "gift from above," as a new roof will be installed this summer. According to Mr. Ed Mulfinger, director of Housing and Food Services, this will be the 3rd roof for Niagara, a building that has survived 30 years of student residents. Two apartment buildings, Arial and Packet, will also receive new roofs. The half-million dollar project for Niagara will also include new furniture, the painting of the rooms, and a renovated lobby.

Lawrence Hall will receive a number of upgrades during the summer of 2001. Mulfinger stated that electrical upgrades, new furniture, and a new roof are some of the big improvements in the works. The hall will also be fitted with card access to the building, a feature that will soon spread throughout the residence halls.

Construction of the new Trippe Hall and the

renovation of Perry Hall is expected to be completed within the next five years. The new hall will be built next to Ohio Hall, and the infrastructure is already in place. "It's going to be an exciting decade," stated Mulfinger. He also spoke of computer system upgrades and quicker Internet connections planned for the residence halls so as to prevent bottlenecks.

Three-year-old Bruno's will also be receiving an addition. Thanks to all of the healthy eaters on campus and \$10,000 from University Park, Bruno's will receive a salad cooler to accommodate its increased sales. Work has begun already and the new cooler will be in place soon. Mulfinger stated that University Park's Housing and Food Service provides very generous funding for renovation projects, and that Behrend has been given \$.5 million dollars this year for such projects.

Mulfinger, who has served 22 years in Housing and Food Services at Penn State, said that he has a fine work crew. He explained that there are about 175 people employed by Housing and Food Services at Behrend. These employees work at Dobbins, Bruno's, and Behrend's catering service

As Behrend continues to grow, Mulfinger and his crew will seek to keep up with the growth and provide the best service possible to the students. He stated, "everything's growing and we're challenged to keep what we like at Behrend, and stay focused on the welfare of the students."



## Behrend student receives local recognition for public service announcement

by Liz Hayes news co-editor

Leo Hanley, a sixth semester COMBA student at Penn State Erie, The Behrend College, was recently recognized by the Northwest Regional Highway Safety Network for his production of a public service announcement (PSA) on drunk driving.

Last semester Hanley learned of a contest sponsored by Network that invited college students to enter their PSAs on the topic of drunk driving. In mid-November Dr. Michael Simmons, an associate professor of English at Behrend, introduced the contest to Hanley, as well as to the

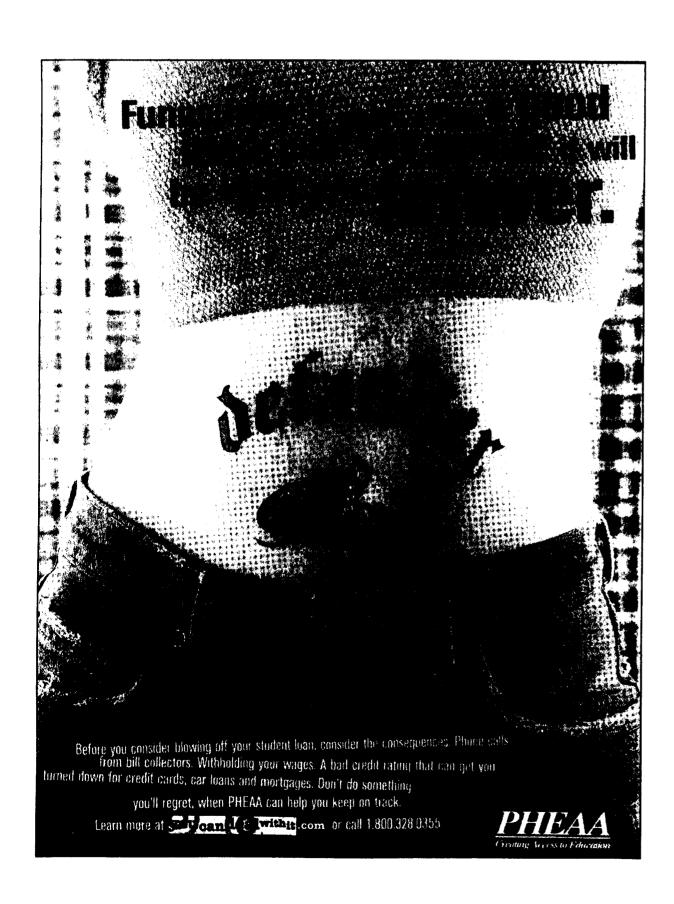
remainder of his COMMU 383 Audio-Visual Production class. Every year the chairman of the Network contacts local college professors and informs them of the details of the contest. However, Hanley was the only Behrend student to participate in the contest.

Hanley's PSA, which was only 30 seconds long, was titled "DUI: You Can't Afford It." The video followed the life of a young man, presenting clips of his life at different ages. He was shown at a very young age, asking his mother for lunch money. Later on he asks for movie and grocery money. The finale of the production shows the young man calling his mother, asking her to bail him out of jail after he has been arrested for DUI. This main character was portrayed by Ryan Cannon. another Berhend student. The Wesleyville Police Department was also "very gracious in helping [Hanley] complete the project," Hanley mentioned.

While a group of students from Edinboro University of Pennsylvania took first place in the contest and it is their video that has been aired on local television stations, Hanley received an Award of Merit for the creative concept of his PSA.

Hanley received notification of his award back in December, not long after the deadline for the contest. He received his award certificate in January.

The PA Alcohol Safety Control Council holds this contest annually, and Hanley plans to participate again. Also, he is interested in another contest that accepts PSAs on drug prevention.



## **Bad** manners get you nowhere

by Harvey Mackay

f your mother was anything like mine, good manners were important to you growing up. Please and thank you were just the beginning, followed by respect, tact, patience, consideration, and all the other topics Emily Post reminded us were so important in a

Today, I consider myself incredibly fortunate that she and my dad took such pains to impart these values to my sister and me.

Recently, a business associate and I were at a crowded deli in New York. Several people were in line ahead of us when a table opened up. My associate grabbed my arm and headed for the table. I was shocked and embarrassed at the rude behavior. "What about all those people ahead of us?" I asked. "Harvey, you're in New York now," he explained. I suddenly lost my appetite.

Good manners are never out of style or out of date, although lately, I'm seeing less and less of them. My theory is that, as business in general becomes more impersonal, people become less concerned with the long term ramifications of their actions.

You can now do business by cell phone, fax, Internet, or e-mail and be essentially anonymous. You've probably been put on hold, paced through a phone menu, pressed every button, transferred to several incorrect departments, and nobody but the machine knows or even cares. There's little pressure to be polite, just businesslike and efficient. Sadly, it soon becomes the rule rather than the exception.

As customers do business farther away from home, the likelihood that your next-door neighbor is also your banker or grocer or school principal lessens. We lose some of the sense of community that helps us behave civilly even when we are disappointed.

Customer loyalty is at an all-time low. Consumers are shopping wherever it's convenient, in part because the same products are available at many outlets, but also because the stores aren't enticing them to come back. Could it be we're not getting the kind of treatment we want?

Well, business may have changed, but people haven't. They still have feelings, and they'd like a little consideration. The best part is that it's so easy to do. (And free!)

I'd like to start a campaign to return good manners to business. I'd like the folks on the other side of the cash register or order book to see me as more than just another account. I don't necessarily want to get personal. I just want to be a person. I'd like to leave the

transaction feeling like a valued customer who is worth their best behavior. Exhibiting good manners does not make a person appear to be weak or wimpy. Rather,

it demonstrates that person's maturity and ability to appropriately respond to business situations. Who would you rather have working for you, the sales rep customers look forward to dealing with or the bulldozer who'll stop at nothing to get the order? Bad manners are bad business.

Wouldn't it be great if all your meetings and appointments started on time because nobody was late? Punctuality is just good manners.

The voice on the phone identifies herself before you have to ask? Wow! What a concept! Somebody actually reloaded the copier paper after using up the supply? This is starting to sound too good to be true.

As Eleanor Roosevelt said, "What we need in the world is manners . . . I think that if, instead of preaching brotherly love, we preached good manners, we might get a little further. It sounds less righteous and more practical."

More simply put, good manners are like a road map for society. They help us navigate tough situations. We don't have to backtrack because we haven't taken wrong turns. We will reach our destination without the road rage.

Mackav's Moral: Good manners are free, but they are also priceless.

Bestselling author Harvey Mackay is a nationally syndicated columnist and has been named one of the top five speakers in the world by Toastmasters International.

(This space provided by Friends of The Golden Rule. "Do unto others as you would be done unto.")